INTERNAL RULES

General terms of use

1) Admission terms
In order to be admitted to enter, install and stay on a campsite place, the prior authorization from the manager or his representative is required. He is compelled to watch at the good hold and the right order of the campsite, as well as the respect of the application of these.

Staying on this campsite means accepting the present rules and involve acting in conformity with them.

The double axled vehicles are not permitted on the campsite.

2) Police requirements
Any person staying at least one night on the campsite must show first his identity card to the manager or his representative and fill in the required police documents.

The unaccompanied underage people will not be admitted, unless a written agreement from their parents is shown.

3) Installation
The tent or caravan and associated equipment must be installed at the location indicated in accordance with directions given by the manager or his representative.

4) Reception desk
At the reception desk can be found all information about the campsite services, the supply facilities, sport equipments, tourist plants in the area and any other useful addresses. A claiming book is available to the users. The claims will be considered only if they are signed, dated, as accurate as possible and related to recent events.

5) Fees
Fees are paid at the reception desk. Their amount is displayed at the entrance of the campsite and at the reception desk. This is calculated depending on the number of nights spent on the campsite.

The users of the campsite shall tell the reception desk about they leave the day before the departure. The campers who intend to leave earlier than the opening of the reception desk have to settle their charges the day before.

6) **Noise and silence**

The users of the campsite are strictly asked to avoid any noise or discussions that may bother their neighbours. The sound devices must be accordingly adjusted. Closing doors and trunks must be as quiet as possible.

The dogs and other pets must never be left free. They must not be let alone at the campsite, even shut-up, when their owners who are civilly responsible for them, are away.

**The silence has to be global between 10.00 pm and 7.00 am.**

7) **Visitors**

After having authorized by the manager or his representative, the visitors can be admitted into the campsite under the responsibility of the hosting campers.

The cars of the visitors are forbidden inside the campsite.

8) **Vehicles traffic and parking**

Inside the campsite, the vehicles must not travel at an higher speed than 10 km/h. The traffic is forbidden 10 p.m. and 7.00 a.m.

Are allowed to drive inside the campsite only the vehicles owned by the staying campers. Parking is strictly forbidden on the areas usually used by the camping shelters and must not prevent the installation of arriving campers.

9) **Equipments holding and aspect**

- Everyone has to prevent any action that could affect the cleanliness, hygiene and the aspect of the campsite and its equipments, especially the sanitary ones.
- It is prohibited to throw the waste waters on the ground or in gutters.
- The caravan owners are compelled to dump their waste waters into the dedicated installations
- Household waste, recyclable waste, paper and glasses must be sorted and deposited in the dedicated containers.
- Cleaning is absolutely forbidden outside the dedicated premises.
- Hanging out the laundry will be done at the common drying room. However, it is tolerated in the vicinity of the sites, provided it is very discreet and does not interfere with the neighbours. It should never be made from trees or hedges.
• The plantations and the decorating flowers must be respected. It is prohibited to campers to drive nails into the trees, to cut the branches, to carry out any plantations.
• This is not allowed either to circumscribe the area of an installation through personal ways, and neither to dig the ground.
• Any damage caused to the vegetation, fences, to the land or facilities of the campsite will be charged to the person who is responsible for them.
• The location that will have been used during the stay should be maintained in the state the camper has found it on his arrival.

10) **Safety**

**Fire**
The open fires (wood, charcoal, and so on...) are scrupulously prohibited. The Stoves has to be maintained in a good working state and must not be used in dangerous conditions.

In case of fire, please advise immediately the management. Fire extinguishers shall be used if necessary.

**Prevention**
A safety specification is available to campers at the reception of the campsite. Safety instructions, emergency numbers and evacuation plans are posted at the entrance and reception of the campsite.

A first-urgency kit is located at the reception desk.

**Theft**
The management is responsible for the items left at the office and has the global obligation to watch on the campsite. The camper keeps the responsibility of its own facilities and has to warn the manager about any suspicious person.

Although the security of the campsite is ensured, the campsite users must take the usual precautions to safeguard their belongings.

11) **Games**

No violent or bothering game can be organized near the facilities. The service room cannot be used for any hectic games.

The children have always to be under the surveillance of their parents.

12) **Caravan parking**

It will not be possible to leave any vacant material on the campsite, unless having got the prior agreement from the management and only for the specified area. A fee, whose amount will be displayed at the office, will be owed for “caravan parking”.

13) **Display**

These internal rules are displayed at the entrance of the campsite, as well as at the reception desk.
This is also handed in to the requiring customers.

14) Violation of the internal rules

In the event that a resident would disturb the stay of other users or would not apply the terms of these internal rules, the manager or his representative can orally or in writing if he estimates this is necessary, in order to put him on formal notice to stop the troubles.

In case of serious or repeated violation to the internal rules and after formal notice from the manager to act upon them, this one could break the contract. In case of criminal offence, the manager may call on law enforcement.